

# BOARD OF HEALING ARTS

## THEIR MISSION

The division exists to serve and protect the public from incompetency, misconduct, gross negligence, fraud, misrepresentation or dishonesty by providing an accessible, responsible and accountable regulatory system that licenses only qualified professionals by examination and evaluation of minimum competency and enforces standards by implementing legislation and administrative rules.

## TO FILE COMPLAINTS

For Missouri visit the Board of Healing Arts Website at:  
<https://pr.mo.gov/healingarts-complaint-forms.asp>

Missouri allows complaints to be filed online, over the phone or through the mail.

For Illinois visit the Division of Professional Regulation Website at:  
<https://www.idfpr.com/admin/DPR/DPRcomplaint.asp>

Illinois allows for complaints to be filed online, over the phone, or through the mail.

For Kansas visit the Board of Healing Arts Website at:  
<http://www.ksbha.org/main.shtml>

Kansas only allows for complaints to be in writing. Complaint forms can be printed from their website and they must be mailed to the Board of Healing Arts office at the address below.

## CONTACT INFORMATION

### Missouri Board of Healing Arts

3605 Missouri Boulevard P.O. Box 4 Jefferson City, Missouri, 65109  
Phone Number: (573) 751-0098 Press 2 to file complaints.

### Illinois Division of Professional Regulation

100 West Randolph Street, Suite 9-300 Chicago, IL 60601  
Address Envelope to: Division of Professional Regulation Complaint Intake Unit  
Phone Number: (312) 814-6910

### Kansas Board of Healing Arts

800 S.W. Jackson, Lower Level-Suite A Topeka, KS 66612  
Address Envelope to: Kansas State Board of Healing Arts  
ATTN: Complaint Coordinator  
Phone Number: (785) 296-1788



## RESPONSIBILITIES

- Promote ethical standards
- Examination
- Licensure
- Regulation
- Investigation of complaints
- Discipline of individuals practicing in the field

## WHAT THEY DO

The boards and commissions process applications administer examinations issue licenses and, when warranted, conduct investigations into possible professional misconduct and may suspend or revoke the licensure of practitioners. It is important to note that this organization is only for filing complaints and enforcing regulations. Individuals will not be awarded money for filing complaints.

## WHO THEY OVERSEE

These organizations were created to oversee and license various professionals in different industries, including doctors, physical therapists, counselors, veterinarians, athletic trainers, dieticians, social workers, pharmacists, nurses, massage therapists, etc. These boards also allow consumers to see license status, what complaints they have had in the past, and various other information about the qualifications of these professionals.

## CONTACT US

800-536-4357 | [www.getBC.com](http://www.getBC.com)

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